



Thank you for your interest in our **Specialised Dementia Care Program**

Glenview Community Services



The **Specialist Dementia Care Program** (SDCP) provides individual care for people who are experiencing severe **Behaviours and Psychological Symptoms of Dementia (BPSD)**. People who are unable to be adequately cared for at home, or by mainstream aged care services.

The program aims to stabilise and reduce behavioural symptoms, so the person can eventually move to a less intensive care setting.

To join this program a participant must have

- an assessment by the Aged Care Assessment Team (ACAT) call **1800 200 422**
- and a **referral** and an **assessment** from **Dementia Support Australia** call 1800 699 799

Our **SDCP** is held in **Waratah**, a newly refurbished cottage-like residence with nine bedrooms.

The decor is fresh, new, and the design is dementia friendly.

The **private bedrooms** are clustered around communal areas just like in a family home. The kitchen and dining areas are flanked by a lounge which leads to a secure garden.

While each room is furnished, **it's a resident's private space**. You are welcome to bring in special memorabilia to make it feel like home.

Enjoy access to **24-hour nursing care**, meals, laundry and secure gardens - a nice opportunity for a stroll outdoors.

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ACCOMMODATION

Standard room - dementia specific
with private ensuite Price to be advised

We want to ensure that everyone has access to the quality aged care provided at Glenview and encourage you to talk with us about pricing and the options that are available to you.

Residents may choose **where and when they'd like to eat**. Some days they may prefer breakfast in bed or a cup of tea in a sunny lounge room.

The **SDCP team of clinical staff** have been specifically recruited and trained to deliver a **person-centred, multidisciplinary** approach.

This ensures residents have access to medical specialists for appropriate clinical care and to a range of allied health professionals.

With the use of **specialised care** to reduce behaviours and psychological symptoms of dementia, in a dedicated **dementia-friendly environment**, we aim to eventually transition SDCP residents into mainstream aged care services.



WARATAH
GLENVIEW

GLENVIEW COMMUNITY SERVICES INC
2-10 Windsor St Glenorchy, TAS 7010
(03) 6277 8800 enquiries@glenview.org.au
www.glenview.org.au



Next steps...

have your ACAT documents ready then ask for a referral



It's important that you have the documents from the **Aged Care Assessment Team** ready before requesting a referral from Dementia Support Australia.

1



Aged Care Assessment Team (ACAT) Assessment
Contact the ACAT team on 1800 200 422

EITHER

For those **not currently receiving a means tested payment** through DVA or Centrelink, complete a **Form SA457 Residential Aged Care** calculation of your cost of care. Available from Services Australia www.servicesaustralia.gov.au/sa457

Submit the form to **Centrelink or DVA**, who will provide you with a letter when the assessment is complete.



OR

For those **who receive a means tested payment** and own all or part of their home, complete a **Form SA485 Residential Aged Care** property details for Centrelink and DVA customers. Available from Services Australia www.servicesaustralia.gov.au/sa485

Submit the form to **Centrelink or DVA**, who will provide you with a letter when the assessment is complete.

2

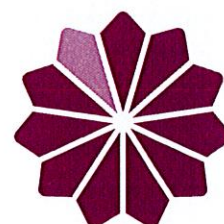
Request a **referral** and an assessment from **Dementia Support Australia** at www.DementiaSupportAustralia or call 1800 699 799

How does a resident transition out of the program?

Potential residents and their families must agree to accept a place in mainstream aged care when the resident no longer needs our specialised program. This place may be at Glenview or elsewhere.

When the times comes, our team will work with the resident and their family to ensure a smooth transition to a traditional aged care service.

For information on the **Specialist Dementia Care Program** (SDCP) visit health.gov.au. Please call our friendly team if you have any questions on (03) 6277 8800.



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